

UINTA MOVING COMPANY TERMS AND CONDITIONS:

The following terms and conditions apply to the purchase of supplies and/or services (“Services”). Upon acceptance of the Order for Service (“Estimate”) prepared by Uinta Moving Company, LLC, purchaser (“Client”) agrees to adhere to all the provisions listed below.

ESTIMATES:

General Terms of Estimate that you receive for a local / hourly move is a non-binding, general idea of how long the move will take based on the factors of the move under normal conditions. Any time over the estimate will be charged accordingly to the hourly rate listed. We do not guarantee how long a move takes and we charge on the quarter hour. There are many factors that affect how long a move takes such as long walking distance, traffic, stairs, amount of furniture needing to be wrapped, elevators, and other unforeseen factors. We ask that clients are packed and ready to go unless the estimate includes packing services.

Estimates and Billing:

- Although Uinta Moving Company always tries to meet the scheduled start time, we do not ever guarantee a specific time because of potential unforeseen circumstances such as traffic and the duration of the previous move. Therefore, Uinta Moving Company will not discount late arrivals.
- Local moves are billed by the hour consisting of the hourly rate agreed to upon booking, heavy item fees, and drive time. The labor time starts when the movers arrive onsite and ends once all items are unloaded and final payment has been taken. Long distance and single item moves are billed at a flat rate. This is not an exhaustive list of fees. Additional fees may also apply.
- All downtime is billable (waiting for elevator setup, property key holder is late, etc.)

- Uinta Moving Company charges by an hourly rate unless mentioned otherwise. We do not guarantee how long a move takes and any estimate given is only an estimate. There are many factors that will affect how long a move takes. Any estimated time mentioned is only an estimate and the move may be shorter or longer depending on multiple factors.

Charges:

The following are all charges associated with your move job.

- Hourly Charge: the time duration of the move plus a two-way drive time (the two-way drive time is the time it takes to get from our storage to the load address, and then back to our storage from the unload address).
- Heavy Item Charge: No items over 300 lbs will be moved without an associated heavy item fee, and we do not move any items over 400 lbs. A base fee is established prior to moving the item, and also \$5 to \$10 per stair depending on how many stairs there are.
- Supplies Charge: Any boxes or other material you request Uinta Moving Company to bring to your job. Please note: the use of all blankets, shrink wrap, tools, dollies, and straps is included in your hourly labor charge and will not result in an additional supply charge.
- 3 Hour Minimum: Uinta Moving Company charges a 3 hour minimum on all move jobs, regardless of how fast a move job is completed. We charge on the quarter hour for anything over the 3 hour minimum.
- There is a 2.5% convenience fee for paying with any credit card. Paying with a debit card or cash will waive the convenience fee.

- Full payment is due upon completion of the move. There is a 40% late fee for payment received after the movers have left the site.

Scheduling:

- Afternoon and evening moves do not have fixed start times. They will vary depending on when previous moves are finished.
- We kindly request that the Client is available two hours prior to and after the scheduled move time.

Links To Other Web Sites

Our Service may contain links to third-party web sites or services that are not owned or controlled by Utah's Moving & Storage Company.

Uinta Moving Company has no control over, and assumes no responsibility for, the content, privacy policies, or practices of any third party web sites or services. You further acknowledge and agree that Uinta Moving Company shall not be responsible or liable, directly or indirectly, for any damage or loss caused or alleged to be caused by or in connection with use of or reliance on any such content, goods or services available on or through any such web sites or services.

Intellectual Property

The Service and its original Content (excluding Content provided by users), features, and functionality are and will remain the exclusive property of Uinta Moving Company and its licensors

Protection Information:

- Boxed items not packed by Uinta Moving company are not covered. We can attempt to disassemble/assemble furniture, but do not guarantee that we can. IKEA furniture is not covered. We are not liable for any damages that occur before the movers arrive or after they leave the job site. We do not cover items moved by the customer or anyone not associated with our company. Any pre-existing damage is not covered.
- Uinta Moving Company offers a complementary coverage for all damage to property and items. This covers damage to property at \$20/incident (scratches, marks, dings, etc). This also covers damage to items at \$0.60/lb per item or the cost for the item to be repaired, whichever is lower. We do offer one other option to upgrade. This covers up to \$1,000 in total damage on a move. In order to upgrade to this protection, a \$100 premium must be paid before the move begins. There is a \$100 deductible to file a claim. If the \$100 premium has not been paid before the move begins, then the customer still would have the complementary coverage.
- In order to file a damage claim, all information about the damage item/property must be reported and submitted within 48 hours of the move. Any damage reported and submitted after 48 hours of the move being complete, is not covered under any protection.

Furniture and Packing Care:

- Uinta Moving Company will not be held responsible for damages to items the Client chooses to not have padded and/or shrink wrapped.

- Uinta Moving Company will not be held responsible for damages to items or property when the Client chooses to have force applied to items during the course of move.
- Uinta Moving Company does its best to point out previous furniture damage and cannot be held responsible for any item that is damaged prior to moving.
- Due to a lack of structural integrity, Uinta Moving Company is not liable for damage that occurs to any furniture made of pressed wood or particleboard.
- Uinta Moving Company will not be held responsible for damages to items within boxes not packed by Uinta Moving Company.
- Uinta Moving Company will not be held responsible for large (8 sq. ft. or greater) fragile items that are required to be crated in order to move the item safely (ie: works of art/statues, slabs of marble/granite, panes of glass/mirrors, etc.). If you choose to have Uinta Moving Company move such items, it will be at your risk.
- All fragile items must be packed and labeled appropriately. Uinta Moving Company reserves the right to pack any items not already packed and will charge the Client for time and materials. Uinta Moving Company is not responsible for any items the client chooses not to have boxed.

PREPAREDNESS:

- It is the Client's responsibility to be packed and ready to go on moving day unless they are using our packing services. Extra charges/time may apply if the Client is not packed or is still packing.
- Scheduling elevator times is the Client's responsibility prior to the day of the move.
- Any changes to the Client's move (additional items or boxes, location changes, etc.) should be brought to Uinta Moving Company's attention as early as

possible. Failure to do so may result in the move taking longer than the estimated time frame.